



# CompleteAssurance ~ So much more than a server

Applianz Technologies, the company that brings you the “Complete Server Solution”, now provides the next generation of service protection plans. By taking traditional server technology and adding business-rich features, we can now offer CompleteAssurance. We have combined our remote access, hardware maintenance and automated nightly backup service into one product. CompleteAssurance provides the end user piece of mind that their core business application and data are protected.

## CompleteAssurance Details:

**Remote Access** - with our 1-click instant access technology, workers can use core business software from any off-site location (with Internet access) without the expense and hassle of VPN's, Citrix, or Terminal Services

**Off-site Backups** - Automated off-site nightly backups replicate not only your mission-critical data, but the software, operating system and user settings as well

**Business Continuity** - In the event of a business interruption, your most recent back up will be loaded onto an Applianz system in one of our data centers, and no later than the next business day your system will be back up and running, with no customer action required

**Lifetime System Replacement** - Your Applianz Systems' hardware is fully protected in the event of equipment failure\* and in most cases you'll receive a replacement system the next business day

**Automated Updates** - New features and updates for all Applianz software rolled out automatically as they become available

**Managed Windows Updates** - Critical updates for bundled Windows Operating Systems are tested to not conflict with your software and then deployed by our engineers automatically

**Continuous Monitoring** - 24 hour system monitoring for hardware and software faults

**Support** - Free phone and email support for any user connecting to an Applianz system from any location

*\* some restrictions apply*